

Mediating Across the Ages- A Generational Diversity Communication Training

This training will allow current mediators, an opportunity to refresh and enhance their knowledge and skill set in understanding the nature and dynamics of multi-generational mediation. Mediators will increase their diversity and cultural competency while exploring participant dynamics in new ways. Mediators will be given the opportunity to practice these new skills in role play and coach relationship dynamics within new unique scenarios. This training will also provide mediators a way to enhance their understanding and skill in recognizing and responding to generational disputes and communication differences when it finds its way into any civil, domestic, or probate dispute.

Participants will learn from a SCAO-approved Advanced Mediation Trainer and a subject matter expert on multi-generational diversity on how to become aware of where the generational differences may cause conflict. Trainees will also learn skills to utilize the strengths of these differences in mediation to promote conflict resolution.

Our next training will be held Online:

Thursday, November 18, 2021

1:00pm-5:00pm

Registration:

[Mediation Across the Ages - A Generational Diversity Communication Training
\(constantcontact.com\)](https://www.constantcontact.com)

For questions, please contact Megan Dennis at (248) 338-4280 ext. 210 or email us at mdennis@mediation-omc.org.

Mediation Trainer:
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